

CD PROJEKT Privacy Notice – Cyberpunk 2077 Refunds

Who is this notice for?

For every player (further as “**you**”) sending CD PROJEKT S.A. an assistance request for refunding a retail console copy of Cyberpunk 2077 video game.

Who is responsible for processing your personal data?

Your personal data controller, i.e. the entity who is responsible for your personal data, is CD PROJEKT S.A. (“**CDPR**” or “**us**”) with its registered seat in Warsaw, Poland, ul. Jagiellońska 74, 03-301 Warszawa.

Who can you contact to get more information on how we process your personal information?

If you have any question regarding your privacy, please email us at privacy@cdprojektred.com, or contact our Data Protection Officer either at dpo@cdprojektred.com or by traditional mail at the address: Data Protection Officer, CD PROJEKT S.A., ul. Jagiellońska 74, 03-301 Warsaw, Poland.

Why CDPR processes your data?

CDPR processes your data mainly for the purpose of processing and replying to your assistance request for refunding a retail console copy of the game.

CDPR may also process your personal data for the following purposes:

- a) to fulfil obligations arising from the provisions of law, including tax and accounting law;
- b) to store documentation evidencing rights and obligations of CDPR;
- c) in applicable case – to exercise or defend legal claims, including litigation, arbitration and mediation;
- d) to document personal data processing, i.e. for accountability purposes.

Why CDPR is entitled to process your data?

- for the purpose and to the extent necessary to fulfill our legitimate interests of providing support to the players and establishing and maintaining a positive relationship with the community centered around CDPR games;
- due to our legal obligations.

Are you required to provide your personal data to CDPR?

Providing data is not obligatory. However, if you do not provide us with your data, we will be unable to provide you with assistance in getting a refund for your purchase of a retail copy of the game.

What are your rights in regards of data processing?

You have: the right to access, rectify and erase your data, limit its processing, transfer it, a right not to be a subject to automated decision-making, including profiling, and to object to the processing of your personal data. You may exercise these rights in the following situations:



- regarding right to rectify data – if data are incorrect or incomplete;
- regarding right to erasure of data – if personal data are no longer necessary in relation to the purposes for which they were collected by CDPR; you withdraw your consent on which the processing is based (in scope of this consent); you object to data processing; data have been processed unlawfully; data have to be erased for compliance with a legal obligation;
- regarding restriction of processing: if data are incorrect - for a period enabling CDPR to verify your data; if data have been processed unlawfully, but you don't want it to be removed; if CDPR no longer needs your data, but you may need them for the exercise or defense of your legal claims; if you object to processing data - until verification whether our legitimate grounds override the grounds of objection;
- regarding right to transfer data: if the processing is based on consent or on a contract and the processing is carried out by automated means.

You can lodge a complaint regarding processing of your personal data by CDPR to your local data protection authority or to the President of the Personal Data Protection Office - Prezes Urzędu Ochrony Danych Osobowych in Poland.

When you can object to processing of your data?

You have the right to object to the processing of personal data when they are processed on a legitimate interest basis, and the objection is justified by your particular situation.

With whom does CDPR share your personal data?

CDPR may share your personal data with the following categories of partners supporting CDPR in personal data processing:

- GOG sp. z o.o., our sister company from the CD PROJEKT Capital Group, who helps us in providing support for the players with its resources and personnel;
- customer support partners that help us in providing support for the players;
- distributors and retailers of retail copies of the game, from who you have purchased your copy of the game;
- digital signature providers, who help us in concluding contracts;
- partners providing project management and content sharing tools, which we use at CDPR;
- auditors, actuaries, legal offices and tax offices supporting CDPR.

We may also share your personal data with courts, law enforcement authorities or regulators in order to comply with legal requirements.

How long will CDPR store your data?

- in case of processing and responding to your request – for as long as it will be necessary to respond to your request, and after that for as long as necessary for the legal and accountability purposes;



- in case we conclude a contract – for the duration of the contract, and after that for the duration and to the extent required by provisions of law or for our legitimate interest in defending against potential claims related to the contract;
- if for storing documentation evidencing rights of CDPR – for the duration of existence of these rights;
- if for your data privacy requests – as long as necessary to comply with our legal and accountability requirements.

To which countries outside European Economic Area will CDPR transfer your data?

Your information may be processed, stored and transferred to the United States in context of our use of digital signature operators' services, as well as project management and content sharing tools we use.

In such case we will do so on the basis of the EU standard contractual clauses which are a lawful measure to transfer your data and establish adequate protection of your personal information.

Does CDPR process your personal data automatically (including profiling) in a way that affects your rights?

No. Your personal data will not be used for automated decision making, including profiling. By profiling, we mean the processing of your data by using them to evaluate certain information about you, in particular to analyze or forecast your personal preferences and interests.